
Electronic Monitoring



What you need to know





What's in this booklet



Important contact information	4
Introduction	5
What the equipment looks like	6
How to charge and when	7
Taking care of your equipment	8
If you are on Electronically Monitored Bail (EM Bail)	10
Bail Support Services	11
If you are on a community based sentence or order	12
Frequently asked questions	14

Important contact information



Probation officer contact information

Name:

Number:

Service centre address:

Bail support officer contact information

Name:

Number:

Contact details for people on EM Bail

National Operations 24/7 - **0800 362 245** or **EMbail@corrections.govt.nz**

Emergency after hours numbers

- For people on Parole or Extended Supervision call **0800 678 999**
- For people on Community Detention, Home Detention, Intensive Supervision or Release Conditions call **0800 555 677**

Introduction



The Court or New Zealand Parole Board has imposed an electronic monitoring (EM) condition as part of your sentence or order. This means you will need to wear an electronic monitoring tracker 24 hours a day, 7 days a week. A beacon will also need to be installed at your home. The beacon needs to be plugged in because it tells Corrections when your tracker is at home and helps it save battery.

This booklet gives you information about electronic monitoring. It is important you understand what this means for you so that you can complete your sentence or order successfully.

What the equipment looks like



Smart Tracker

The tracker which is fitted around your ankle



On Body Charger (OBC)

This device charges the battery of your tracker



Charging Dock

This should always be plugged into the wall. To charge the OBC you need to place the OBC on the charging dock.

Handy hint!

Keep the OBC on the wall charger and only take it off when you need to charge your tracker.

You will be given one of the below beacons:

These should always be plugged in at the wall.



RF Beacon



Smart Beacon

Press tick on top of device to acknowledge message or accept call

How to charge and when



Remember you must charge your tracker for two hours every day.

Handy hint!

Charge your tracker at the **same time every day** so you don't forget!

Write a time that is best for you:

(e.g. I will start charging my tracker when I brush my teeth)

When to charge

- The tracker may begin to vibrate when the battery is getting very low, so immediately charge your tracker if you feel it vibrating. Do not wait for the tracker to vibrate
- You may also get a phone call or a text with a reminder to charge your tracker if the battery gets low.



How to charge

1. Clip the OBC onto the tracker. Make sure the arrow is pointing up.
2. Leave it attached to the tracker for two hours.
3. When charging is complete, take off the OBC and place it back on the charging dock so it is ready to be used next time.

What the lights on the OBC mean

- Slow blink (not clipped on to tracker): charger is ready for use.
- Fast blink: charger is charging on dock.
- Solid Light (on dock): fully charged.
- Pulsing light (clipped on to tracker): charging the tracker.

Blinking LED



For video on how to charge, scan QR code:



Or watch it online [here](#)

Taking care of your equipment



Make sure to look after the equipment. If you lose or damage it, you could be required to pay for the loss or damage.

Handy tips to take care of your equipment

- Keep the equipment the way you got it.
- Charge for two hours everyday.
- Keep your OBC charging on the wall dock when not in use.
- Keep the home beacon plugged in all the time, keep it in the same place and don't cover it.
- Remove the OBC before showering or bathing.

Checking your equipment

- You may also be visited by field officers who will install, maintain and check the equipment.
- While you are wearing a tracker, your residence must be accessible to any authorised person, including field officers, Police and probation officers, at all times.
- If your probation officer or a field officer is coming to your address, please put away any animals (no matter how big or small) during their visit.

Hospital or medical visits



If you require any scans, x-rays or surgery you will need to speak to your probation officer or National Operations. Arrangements may be required to temporarily remove your tracker for the medical appointment.



If you require an aeroplane flight, you must speak to your probation officer or National Operations to make arrangements to temporarily remove your tracker for the duration of the flight.

Unsuitable Activities

There are activities that are not suitable for you to take part in while you are wearing a tracker because you may hurt yourself or others, or damage the equipment.



Swimming (salt and fresh water, spas, hydro-pools etc) is not permitted unless for verified medical reasons.



Diving (scuba and snorkel) is not be permitted.



Contact sports, for example, football, rugby, kick boxing etc are not permitted.

If you are on Electronically Monitored Bail (EM Bail)



Induction

A probation officer or bail support officer will explain the requirements of EM to you at the beginning of your order.

National Operations are available 24 hours a day, 7 days a week and oversee all aspects of EM Bail. They will:

- consider and respond to any absence requests you may have
- answer any questions you may have about EM
- give advice and support to anyone sharing your home
- check that you are doing what you need to.

Contact details

National Operations 24/7



0800 362 245

EMbail@corrections.govt.nz

How to request an absence

Before an absence can be approved, you will need to have a condition which allows for the absence on your bail bond.

You will need to give 48 hours notice and give details for where you want to go, when you want to go, how long would like to go for and the contact details for anyone who plans to go with you.

Visit the Corrections website (www.corrections.govt.nz) and search for 'requesting an EM Bail absence'.

The screenshot shows the Corrections website interface. At the top, there are navigation links: 'Working with offenders', 'Information for victims', 'Careers', and 'Resources'. Below this is a search bar and a navigation breadcrumb: 'Home > Working with offenders > Before sentencing > Electronic Monitoring on Bail (EM bail) > Requesting an EM Bail Absence'. The main content area is titled 'Requesting an EM Bail Absence' and includes a 'Print' button. The page is divided into sections: 'Working with offenders' (with a sub-section 'Before sentencing'), 'Pre-sentence reports', 'Legal aid', 'Remand', 'Courts', 'Types of sentences', 'Electronic Monitoring on Bail (EM bail)', and 'Bail Support Services'. The 'Electronic Monitoring on Bail (EM bail)' section is highlighted. Below this, there is a 'Requesting an EM Bail Absence' form with a 'Kia ora,' greeting and instructions: 'Please use this form to request an Electronically Monitored (EM) Bail absence. This request can be made by the person on EM Bail or someone who has their consent to do this for them.' The form includes a 'Before you start:' section with three numbered questions: 1. 'Is the absence more than 48 hours away?' (with a sub-point: 'If the absence is in less than 48 hours, call 0800 362 245.'), 2. 'Do you have the relevant bail condition?' (with a sub-point: 'EM Bail absences can only be approved based on the conditions which are on the defendant's most recent signed Bail Bond. Please check the Bail Bond first.'), and 3. 'If you are doing this for someone else, have you got their consent?' (with a sub-point: 'You must have consent from the person you are requesting this absence for before submitting.'). Below the questions, there is a section 'I want to *' with two radio button options: 'Request an absence' and 'Change an absence'. At the bottom of the form, there is a 'Get started' button. On the left side of the page, there is a 'Quick links' section with a 'Contact us' link.

Bail Support Services



Bail Support Services (BSS) is a voluntary service that can give you support when applying or seeking to maintain bail or EM Bail. This service can be accessed in courts, prisons, and the community. If bail or EM Bail is granted, Bail Support Officers can then offer you support in the community by connecting you with services to meet any social needs you may have.

This kind of support includes helping you make a bail application, building a plan to help you achieve your goals and aspirations, using support services and frequent kōrero around how your Bail Support Officer can further guide you to be successful on bail. When your time on bail ends, your Bail Support Officer will then tell the judge about all of the things you have achieved whilst on bail to help you continue on a positive path.

How to use this service?

Speak to the National Operations team, your lawyer or contact:

Kaitia District Court, Kaikohe District Court, Dargaville District Court, and Whangārei District Court	<i>BSSTaiTokerau@corrections.govt.nz</i> 09 408 6020
Waitakere District Court & North Shore District Court	<i>BSSWaitemata@corrections.govt.nz</i>
Manukau District Court	<i>BSSManukau@corrections.govt.nz</i>
Papapūria District Court and Pukekohe District Court	<i>BSSPapapūria-franklin@corrections.govt.nz</i>
Auckland District Court	<i>BSSAuckland@corrections.govt.nz</i>
Hamilton District Court, Huntly District Court, Te Kuiti District Court, Te Awamutu District Court	<i>BSSWaikato@corrections.govt.nz</i>
Rotorua District Court	<i>BSSRotoruaTaupoTokoroa@corrections.govt.nz</i>
Gisborne District Court	<i>BSSEastCoast@corrections.govt.nz</i>
Palmerston North District Court	<i>BSSManawatu@corrections.govt.nz</i>
Wellington District Court, Hutt Valley District Court and Porirua District Court	<i>BSSWellington@corrections.govt.nz</i>
Christchurch District Court	<i>BSSChristchurch@corrections.govt.nz</i>
Dunedin District Court	<i>BSSOtago@corrections.govt.nz</i>
Invercargill District Court	<i>BSSSouthland@corrections.govt.nz</i>

For more information visit the Corrections website (www.corrections.govt.nz) and search for 'Bail Support Services'.

If you are on a community based sentence or order



Induction

- A probation officer will explain the requirements of your sentence or order to you and will manage your sentence or order
- They will give their contact details to you and you should contact them if you require help and support
- Your probation officer will arrange to have regular contact with you and this may include reporting to a community corrections site or other specified locations.

Your probation officer will:

- be the best person to help you during your sentence or order
- support you in addressing the issues that lead you to being on a sentence or order
- help you identify any challenges you may face
- answer any questions you may have about electronic monitoring
- give advice and support to anyone sharing your home
- consider and respond to any absence requests you may have
- check that you are complying with your conditions.

Following your EM conditions

The Court or New Zealand Parole Board will set some conditions as part of your sentence or order. If you do not comply with any of the conditions it may mean that you will be arrested and have to appear before the Court who will decide whether your sentence or order should continue. You could also have to pay for the loss or damage to any equipment.

The tracker will trigger an alert and a field officer or Police may arrive to check on you if you:

- try to take off the tracker
- leave your address without permission
- go somewhere you were not approved to go on an absence
- leave early for a planned absence
- do not charge the equipment.



Frequently asked questions



Where am I allowed to go?

Where you can and cannot go will be explained to you as part of your induction. Depending on your sentence you may be required to remain at a specific address for certain times of the day. You will be given a boundary map.

Your conditions may mean you are not allowed to go to specified locations. We will talk to you about this.

What can I do when wearing a tracker?

The Court or New Zealand Parole Board will set some conditions as part of your sentence or order. These conditions may mean you are restricted to doing some things like staying at home during a curfew, or mean you must attend some programmes. The conditions of your sentence or order will be explained to you as part of your induction.

If you need to check your conditions speak to your probation officer or National Operations.

How do I request an absence?

Before you ask for an absence you will need to have the details for where you want to go, when you want to go, how long would like to go for and the contact details for anyone who plans to go with you.

If you are on EM Bail, the National Operations team will consider and respond to all requests for absences. Requests can be made through the Corrections website or by calling 0800 362 245.

If you are on a sentence you will need to ask your probation officer.

Can I go to work?

You may be allowed to go to work, however, your employer will need to be contacted before your work absence can be approved by a probation officer.

If you are subject to EM Bail you will need a bail condition that states you can attend employment, and then you will need to contact the National Operations team for an absence.

If you are subject to a sentence or order, you will need to talk to your probation officer about this.

What happens if there is a power cut?

You will need to call Corrections as soon as you know your power supply has been cut off or disrupted. You will continue to be electronically monitored when there is no power to your address.

Can I change where I live while on EM?

You will need to live at the address specified by the Court or the NZPB. If your circumstances change or you want to move to another address you will need to speak to your probation officer or the National Operations team.

What if there is an emergency at my address?

You can leave your address if you need urgent medical or dental treatment, or to avoid or minimise serious risk of death or injury to yourself or any other person. You will need to call your probation officer or National Operations as soon as possible and when it is safe to do so.



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our website **www.corrections.govt.nz**

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