

Update on recommendations from the Inspectorate case review of the management of a prisoner at Auckland Prison and the use of a tie-down bed

Number	Recommendation	Status	Update
1	Commission a review to ensure alignment of the Department's current legislation, delegations, policies and procedures in relation to TDB restraints as defined under clause 3 (f-j) of Schedule 5, Corrections Regulations 2005 and to ensure a robust and prescriptive guideline and high level reporting structures are developed and communicated across the prison estate.	Complete	The Chief Custodial Officer has completed a review on the alignment between the Department's policies and procedures and the applicable legislation and delegations. The review concluded that there were some inconsistencies between policy and practice and at times instructions were contradictory. Instructions on determining use have been clarified and communicated to prisons. The Department has also limited the number of beds available across the prison estate to four, located at Auckland Men's Prison, Auckland Women's Prison, Waikeria Prison and Christchurch Men's Prison.
2	Provide the Chief Ombudsmen with a copy of this report in response to the concerns raised via the briefing notes dated 27 April 2016 & 3 May 2016.	Complete	The Ombudsman received the Inspectorate Report on 5 September 2016.
3	Ensure that there is specific and comprehensive staff training for those custodial staff and managers assigned to High Risk Units managing high complex prisoners, specifically with mental and/or extreme personality disorders.	Ongoing	Training will be delivered in two phases. The first focus will be training staff assigned to ARU's, on getting someone on the tie-down bed safely, caring for them, and getting them off the bed safely. This training will commence at Auckland Men's Prison the first or second week of March 2017 and will then be rolled out to the remaining three sites: Auckland Women's Prison, Waikeria Prison and Christchurch Men's Prison. Phase two will involve a learning package including modules and simulations for Prison Directors about effectively engaging multi-disciplinary teams in decision making. Phase two is expected to be delivered mid to late March and both pieces of work are expected to be completed by April 2017.
4	Ensure that the management team of the current Auckland Prison PPP are made aware of this report and its findings to assist in their considerations in planning the operational needs of high complex prisoners in a more therapeutic & multi-discipline environment.	Complete	The Public Private Partnership management team is conscious of the sensitivities around the use of tie-down beds and are giving appropriate consideration to opportunities to improve therapeutic and multi-disciplinary environments for high complex prisoners.
5	The Department should review the current Memorandum of Understanding with Ministry of Health and Service Level Agreements with local DHB's to ensure a greater collaborative approach and practical assistance when dealing with highly complex prisoners.	Ongoing	The Director Offender Health is engaging with the Ministry of Health's Director Mental Health regarding the review of the memorandum of understanding. Service Level Agreements (SAL's) have recently been re-signed with Otago and Southland DHB's. Remaining SLA's will be reviewed following discussions with the Ministry.