Frequently asked questions (FAQs)

November 2021



FAQs for Jobseekers

1. How do I know if I can use this service?

Anyone who is serving a current sentence and who is motivated to gain employment is able to use this service. Our only criteria is that anyone serving a sentence in prison must be within 4 months of their release.

2. How do I join the Employment Service?

Speak with your Probation Officer or Case Manager about the Employment Service. If you meet the criteria (outlined in question number 1) a referral will then be made to one of our Employment and Training consultants.

3. I don't know what type of job I want; will you still work with me?

Yes – the Employment and Training Consultant will work with you to find out what your skills, knowledge, life/work experience and interests are. They will complete an employment assessment on yourself and come up with some ideas which they will discuss with you.

4. What types of jobs can I get?

We work with you on a career plan. Once we understand your needs, we will match you to a role that suits, depending on your criminal history, release conditions and personal circumstances. We make placements for people in fulltime, part time, seasonal, and casual work across all industries.

5. Can you offer any assistance if I need to get my drivers license and/or enrol in a course to gain employment?

Yes, if you have been offered a permanent job and need some financial assistance to support you taking that job like a drivers licence or short course, we will be able to assist you with that.

6. Do I have to tell employers about my criminal history?

Yes – The employers we work with are aware all our jobseekers have a criminal conviction. We will teach you ways of how to discuss your offending and rehabilitation journey with potential employers in a safe way.



